

**FLUX
CARE**

+92 315 7005918



Warranty Card

- ★ Hybrid Inverter
- ★ ON Grid Inveter
- ★ OFF Grid Inverter
- ★ Batteries

Warranty Instructions

1 Warranty For Flux Product

- To be eligible for warranty claim, the product must be purchased from an authorized dealer of the brand.
- The warranty card must bear the signature or stamp of the authorized dealer.

2 Product & Service Warranty

- **IP 21 Hybrid Inverter or OFF-Grid Inverter** : 1 Year Parts Warranty and 1 Years Service Warranty
- **IP 54 Hybrid Inverter** : 2 Years Repair / Replacement Warranty
- **IP65 Hybrid Inverter** : 5 Years Repair/Replacement Warranty
- **ON-Grid Inverter** :5 Years Repair/Replacement Warranty
- **Lithium Ion Battery** : 5 Years Warranty (03 Years Repair/Replacement + 2 Years Service Warranty)

3 Warranty Coverage

- Warranty coverage is limited to rectifying faults that occur during the warranty period.
- Electrical parts are eligible for warranty coverage. Damage to plastic, color, body, rubber, ICs, fuses, and wires is not covered by the warranty.
- The warranty does not cover any damage caused by accidents, electrical short circuits, power fluctuations, poor wiring quality, re, overloading of appliances beyond the inverter's capacity, or mishandling.
- Any issues arising from the battery will not be covered under warranty as the battery is not considered a part of the inverter.
- After the warranty period expires, any part replacement or maintenance will incur charges.
- Customers are responsible for bringing the product to and picking it up from the service center themselves.
- The original warranty card must be presented along with a copy of the authentication.
- The warranty will be void if battery acid, any liquid, or any kind of insect is found inside or outside the unit.
- There is no warranty coverage for the burning of inverters.

4 Warranty Will be Voided

- Customers and dealers are prohibited from making any changes to the terms and conditions.
- Any changes made after the dealer's signature and stamp will render the warranty void and null.
- Warranty claims will not be accepted if the product is serviced or tampered with by an unauthorized service center or by the customer.
- If the serial number of the product is altered, dis gured, or removed, the warranty will be void.
- Internal and external burnt inverter will void warranty.

5 Company Will Not Be Responsible

- The warranty does not cover any loss or damage that occurs due to unavoidable circumstances, force majeure events, or emergency law and order situations.
- The manufacturer shall not be held liable for any loss or damage that arises during the usage or operation of the product.

Product & Customer Details

Product: Serial No. _____

Product Model No. _____

Date Of Purchase: _____

Customer's Name: _____

Customer's Address: _____

_____ City: _____

Telephone No. _____ Cell No: _____

Retailer Name & Address: _____

Retailer's Signature & Stamp


Serial No. _____


Date. _____


Serial No. _____


MISN. _____

Contact Us

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Date. _____

Serial No. _____

MISN. _____